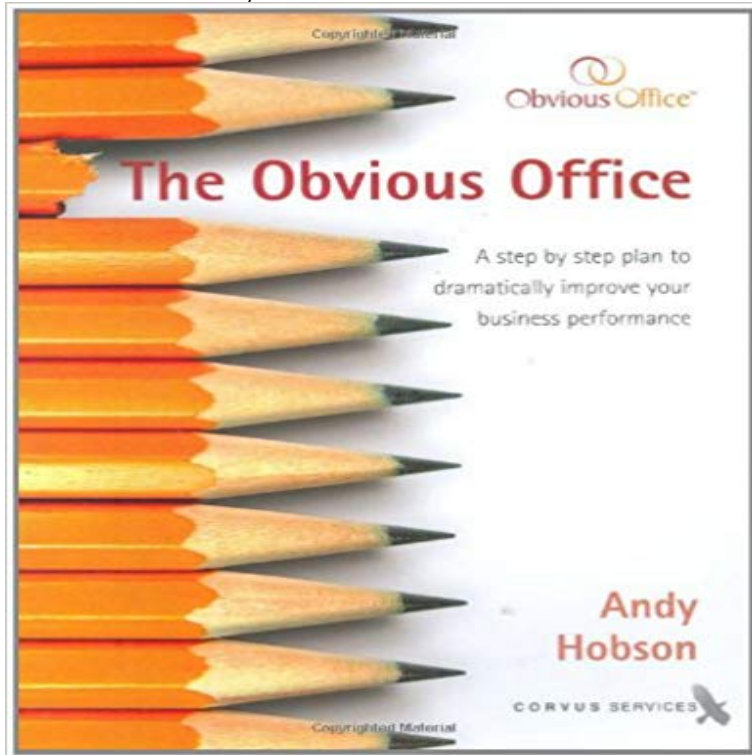


# The Obvious Office: A Manual to Help You Strive to Improve Quality and Delivery of Your Services



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